

Important Reminder

Drugs Requiring Prior Authorization

Senior Whole Health requires a prior authorization for certain drugs typically administered in a physician office, hospital outpatient, or facility setting. Common such drugs are: Botox, Enbrel, Erythropoietins, Humira, Remicade.



A full list of prior authorization drugs is available on the SWH web site, www.seniorwholehealth.com or at Epocrates Online®, <https://online.epocrates.com>.

Senior Whole Health will deny payment for these drugs if there is no authorization on file.



SENIOR WHOLE HEALTH

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If you have questions regarding this policy, billing or claims, please call SWH at (617) 494-5353 and ask for Provider Relations.

To Obtain an Authorization:

- Call the SWH Pharmacy Department at (617) 252-6366.
- Request a FAX-able pharmacy prior authorization form.

Authorizations will be returned within 72 hours (24 hours for emergencies)

To Check if there is an Authorization in place:

- Call the SWH Pharmacy Department at (617) 252-6366.

If there is no authorization, one must be obtained by the ordering prescriber prior to service delivery